



## *Advanced Payment Guarantee Certificate*

### **EAGLE RELOCATIONS LIMITED**

hereinafter referred to as "the Remover"  
has obtained advanced payment guarantee insurance from International Movers Mutual Insurance Company Limited ("the Guarantor") in respect of international removals of household effects.

This certificate is valid from **1<sup>st</sup> January 2011 until 31<sup>st</sup> December 2011 or termination date**

In the event of the Remover suffering financial failure and ceasing to trade during the validity of this certificate, the customers' payments made in advance in respect of such international removals will be secured to the extent of:

a) At the sole discretion of the Guarantor **EITHER**

i) The provision of equivalent removal services by another contractor the liability of the Guarantor always being limited hereunder to 125% of the original contract price,

**OR**

ii) Full refund of that proportion of the advance payments made, at the time of the Remover ceasing to trade, relating to removal services which have not been provided,

**AND**

b) Full refund of that proportion (if any) of the advance payments made, at the time of the Remover ceasing to trade, relating to the Remover's acceptance of liability for loss or damage to the customers' goods in transit.

This guarantee is not transferable or assignable and is limited to failure of the Remover.

The Remover is required to give the Guarantor immediate written notice about any situation which may give rise to a claim, and to take any actions required by the Guarantor in mitigation of the loss.

Any customer of the Remover who suffers loss as a result of the financial failure of the Remover should contact the Guarantor at the address below.

### CONDITIONS

1. For the purpose of paragraph a) above, the original contract price does not include any insurance premiums paid as part of the removals contract.
2. In relation to paragraph b) above, the Guarantor cannot accept any liability for loss or damage to the customers' goods or property.
3. This insurance may be cancelled by the Guarantor for any of the reasons set out in section 3.7 of the Members Agreement.
4. The payment of the premium and the provision of the information specified in the Members Agreement is a condition precedent to liability under this insurance.

For and on behalf of  
**INTERNATIONAL MOVERS MUTUAL  
INSURANCE COMPANY LIMITED**

**CUSTOMER NOTE: THIS INSURANCE MAY BE CANCELLED FOR VARIOUS REASONS. YOU ARE ADVISED TO CHECK THE VALIDITY OF YOUR REMOVER'S INSURANCE BY TELEPHONING 01923 699480 OR AT [www.bar.co.uk](http://www.bar.co.uk)**

INTERNATIONAL MOVERS MUTUAL INSURANCE COMPANY LIMITED  
Registered with limited liability under the Insurance Business (Bailiwick of Guernsey) Law, 2002 in Guernsey, Channel Islands.  
No: 10304  
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